What is covered?

Basic Coverage
- Services from medical doctors, registered nurses and other health-care professionals licensed in Canada
- In-patient and out-patient hospital services
- Pre- and post-natal care
- Laboratory, diagnostic and ambulance services

Supplemental Coverage
- Limited vision and urgent dental care
- Home care and long-term care
- Allied health-care practitioner services (e.g., psychotherapy, occupational therapy, speech/language therapy, physiotherapy)
- Interpretation services
- Assistive devices, medical supplies and equipment (e.g., orthopedic and prosthetic equipment, mobility aids, hearing aids, diabetic supplies, incontinence supplies, oxygen equipment)

Prescription Drug Coverage
- Prescription medications and other products included in provincial/territorial public drug plan formularies

Immigration Medical Exam (IME)
- One IME and any required diagnostic tests

For more details regarding eligible services and coverage limits, visit:

ifhp.medaviebc.ca/benefit-grids

Contact Us

ifhp.medaviebc.ca
1-888-614-1880
Representatives are available Monday - Friday, 8:30 am – 4:30 pm (in each time zone)

CIC_Inquiry@medavie.bluecross.ca

A PROJECT OF:

IN COLLABORATION WITH:

INFORMATION FOR PROVIDERS
What is the IFHP?

The IFHP provides temporary health-care coverage to certain individuals who are not covered by provincial, territorial, or private health-care plans. The program is managed by Medavie Blue Cross.

Why should I participate?

Individuals eligible for IFHP coverage include refugees, refugee claimants, protected persons and victims of human trafficking.

As an IFHP provider, you can help vulnerable people access necessary medical services that they would not otherwise have access to.

How can I participate?

1. Register as an IFHP provider

Provider registration can be completed via a simple online form:

🔗 medaviebc.ca/register

For registration assistance, or to register a pharmacy, please call Medavie Blue Cross:

📞 1-888-614-1880

New registrants will receive a welcome kit with claim forms, a direct deposit request form, benefit grids and an IFHP information handbook.

2. Confirm Client Eligibility

Clients must be eligible for IFHP coverage at the time of service provision.

Coverage must be verified before a service is provided, as eligibility can change at any time.

Eligibility can be verified via the secure provider web portal:

🔗 medaviebc.ca/elink

Or by calling Medavie Blue Cross:

📞 1-888-614-1880

3. Ask About Alternate Coverage

The IFHP does not allow for coordination of benefits with other plans or programs.

You will not be reimbursed for any services or products that the client may claim (even in part) under another public or private health insurance plan.

4. File a Claim

Do not charge the client. All services that are eligible for IFHP coverage should be billed to the IFHP directly through Medavie Blue Cross.

Following treatment, ask the client to sign the claim form. Submit this form to Medavie Blue Cross for reimbursement via the web portal:

🔗 medaviebc.ca/elink

By fax: 506-867-3841
Or by mail:

Interim Federal Health Program
Medavie Blue Cross
644 Main St. PO Box 6000
Moncton, NB, E1C 0P9

To be eligible for reimbursement, claims must be received by Medavie Blue Cross within six months of the date that the service was provided.